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973 597 2400 ;

10/14/04 3:36PM; JetFax #632; Page 2

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
SCOTT MALAT ET AL. : Examiner: NYA
Application No.: 10/766,790) TC/Art Unit: 2132
Filed: January 27, 2004)
For: METHODS AND SYSTEMS FOR)
MANAGING CALL REPORTS FOR)
THE FINANCIAL SERVICE INDUSTRY) October 14, 2004

Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME AND
RESPONSE TO NOTICE TO FILE
MISSING PARTS OF NONPROVISIONAL APPLICATION

Sir:

Applicants petition to extend the time for response to the Notice To File Missing Parts Of Nonprovisional Application ("Notice") dated June 17, 2004, to and including October 17, 2004. The Commissioner is authorized to charge \$560.00 and any additional fees required for payment of the extension and the surcharge to Deposit Account 501358.

In response to the Notice, Applicants have enclosed the executed oath required by such Notice. A copy of the Notice also is enclosed.

I hereby certify that this correspondence is being transmitted via facsimile (973-746-4060) to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

10/14/04 _____ Date of Transmission

Glen E. Books, Reg. No: 24,950

Name

Glen E. Books _____ Signature

10/14/04 _____ Date of Signature

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Applicants' undersigned attorney may be reached by telephone at (973) 597-2500.

All correspondence should continue to be directed to our address listed below.

Respectfully submitted,



Glen E. Books
Attorney for Applicants

Registration No. 24,950

DOCKET ADMINISTRATOR
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